

# REED PROFESSIONAL SERVICES

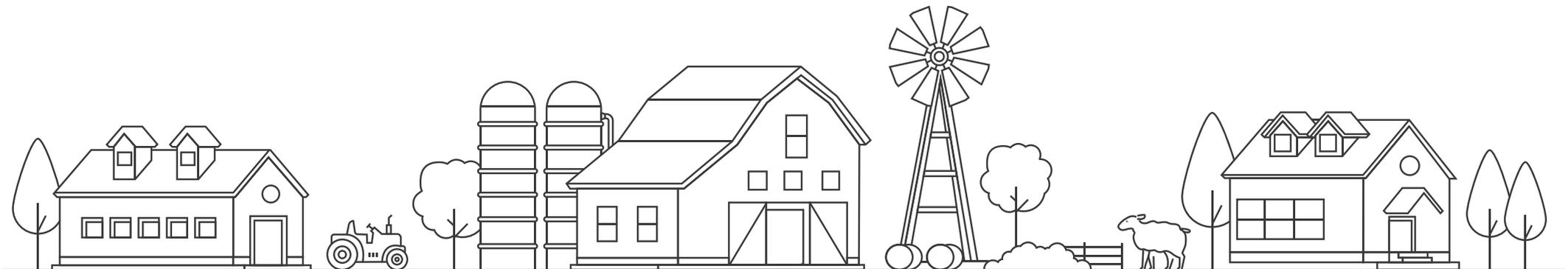
## RAPID SELECTION AND DEPLOYMENT OF HIGHLY SPECIALISED TEAMS WITH DEFRA

**Given the fast-paced nature of business, we are often required to deploy highly specialised teams to clients within very short timeframes.** Our established candidate selection and deployment processes enable us to rapidly deploy teams of expert consultants to meet urgent client needs.

During the early part of the EU Exit preparations, RPS was asked to respond to an urgent departmental need within DEFRA to address project and portfolio management expertise across 18 differing programmes within a 4-6 week window. The challenge was to identify the support needed, determine the best consultants for deployment, and deploy selected teams, all within the 4-6 week window. The skills required were varied, including Programme and Project Managers, PMO and Project Support, and Business and Technical Architecture.



Department  
for Environment  
Food & Rural Affairs





## INITIAL DEPLOYMENT

**Early in the selection process, RPS Partners and Director level consultants, working in conjunction with DEFRA, established an outline of the deployment schedule.** By the end of the targeted window, teams were in place across 88% of the originally flagged estate. In the most urgent case, a team was on site within 2 days of RPS being appointed. The remaining 12% of teams were put on hold in

agreement with DEFRA due to imminent changes in requirements, or were recommended to be delayed due to dependencies with other projects that were under corrective action.

At the conclusion of the target period, RPS had engaged with, reviewed, recommended, and deployed teams in excess of 40 consultants. These teams had an immediate and lasting impact to DEFRA's EU-Exit preparations.

## ONGOING SUPPORT

**Work with DEFRA began in December 2017, and continues through today. RPS has so far successfully delivered 37 projects, and is providing key services and resources for delivery of a further 43 projects related to EU-Exit activity.**

Key to our past and future success was the set up and resourcing of a central PMO function. This has helped ensure that all EU-Exit related projects are managed against key requirements and targets, and has the added benefit of providing DEFRA stakeholders with a senior point of contact on site who is responsible for ensuring high-quality delivery across all projects and programmes.

We provide senior resource for regular progress and service review meetings, monitoring performance against KPIs and Service Levels, and provide a full relationship management team that is responsible for all reporting and invoicing.

On occasions, our remit has also included management of 3rd party resource, and we have an ongoing obligation to provide knowledge transfer to and upskilling of in-house DEFRA resource to improve efficiency and skills within DEFRA's own teams.

## OTHER CLIENTS

**The BBC is another client to whom we regularly rapidly deploy highly-specialised teams. We have successfully resourced and delivered over 1,800 projects for the BBC and, benchmarking against other providers, have saved them over £45m in that time.** Projects delivered cover an array of fields, from simple content production or point based technology solutions, to complex change programmes and delivery of critical IT services.

We would welcome the opportunity to use our learning and experience in this area to assist other Government Departments and ALBs.

# PROBLEM SOLVED.

